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To Whom it May Concern:

Eddie Jackson was my student in IT 542: Ethical Hacking and Network Defense during the early spring of 2015. Eddie's work in my class was always very strong, and his work ethic exceeded that of nearly all other students in my class.

Ethical Hacking and Network Defense is a practical, hand-on course in which students complete lab work using today's relevant information security technologies: Wireshark, Nessus, SNORT/Snorby, etc. Students complete these lab activities on both Windows and Linux platforms, giving them exposure to the two most broadly relevant computing platforms in modern business. Some students struggle with the technical nature of the content, however Eddie was able to complete all assigned labs, reports and assessments without difficulty. His technical skills were always competent, even when our virtual lab environment experienced some technical problems. When this happened, Eddie tried to be part of the solution by reporting issues to me promptly.

Eddie also demonstrated a reliability and consistency that is uncommon among his peers. This speaks to his work ethic, and to his ability to balance school, work and life demands that everyone faces. While I commonly see students turning in low quality and/or late work, Eddie's work was always completed on time and with a quality that reflects professionalism. Any professor with experience will tell you that it is a pleasure to grade high quality work—it is easier and often enlightening. I always looked forward to reviewing Eddie's work. He proved himself to be the type of student one can count on.

In sum, Eddie Jackson is a capable and reliable person, someone that would be an asset to an organization and a pleasure to work with. I recommend him to you with confidence.

Kind regards,

Matthew North

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