KAPLAN HIGHER EDUCATION   *Technical Support*

SSM Driver Testing
http://h20331.www2.hp.com/Hpsub/cache/284133-0-0-225-121.html

These are the basic instructions for testing a new HP driver before adding it to the SSMProduction folder.

SSM Driver Testing Checklist

- ☐ 01 Download driver and copy driver to Test Lab SSMCore.
- ☐ 02 Log driver information into SSM Access Database.
- ☐ 03 Install new driver via LANDesk to SSMLAB group – this group contains lab machines.
- ☐ 04 Restart workstations.
- ☐ 05 Check device manager for conflicts.
- ☐ 06 Verify new driver version was installed.
- ☐ 07 Test basic functionality of driver.
- ☐ 08 Load all basic applications.
- ☐ 09 Load Kaplan applications.
- ☐ 10 Test basic applications.
- ☐ 11 Test Kaplan applications.
- ☐ 12 Burn-in overnight.
- ☐ 13 Verify all basic applications are still working.
- ☐ 14 Verify all Kaplan applications are still working.
- ☐ 15 Restart workstations.
- ☐ 16 Verify all basic applications are still working.
- ☐ 17 Verify all Kaplan applications are still working.
- ☐ 18 Move drivers to SSMALPHA test folder on Core Server.
- ☐ 19 Install new driver via LANDesk to SSMALPHA group – this group has 25 selected users.
- ☐ 20 Monitor machines in SSMALPHA group.
- ☐ 21 Move drivers to SSMBETA test folder on Core Server.
- ☐ 22 Install new driver via LANDesk to SSMBeta group - this group has 50 selected users.
- ☐ 23 Monitor machines in SSMBeta group.
- ☐ 24 Move drivers to SSMSite.
- ☐ 25 Install new driver via LANDesk to SSMSITE group – the group has the entire Orlando site.
- ☐ 26 Monitor machines in SSMSITE group.
- ☐ 27 Move drivers to SSMPRODUCTION.
- ☐ 28 Drivers will automatically be replicated to all satellites.
- ☐ 29 LANDesk SSMCommand is routinely executed to update drivers on workstations at each site.
- ☐ 30 Monitor sites for any problems.

SSM Information   SSM Brochure